

Adult Social Care Strategic Commissioning Delivery Plan 2014/15

Theme **Information and Advice/Self Help**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to access information, advice, early help and prevention so that they can help themselves and take responsibility for their wellbeing	Develop joint community, health, public health and social care advice and information services including the development of a Resource Directory, both on-line and other easily accessible ways	CCGs Public Health	Strategic Commissioning	31 March 2015	Development of a resource directory
Enable people to access information, advice, early help and prevention so that they can help themselves and take responsibility for their wellbeing	Develop easy access routes to advice and information, including but not exclusively the internet		Strategic Commissioning	31 March 2015	Improved access to advice and information
Enable people to access information, advice, early help and prevention so that they can help themselves and take responsibility for their wellbeing	Work with CECAP (Cheshire East Co-ordinated Advice Project) as an associated partner to bring together advice services	CECAP	Strategic Commissioning	Ongoing	Work with CECAP to deliver more coordinated advice services

Theme **Early Intervention and Prevention Services**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to access information, advice, early help and prevention so that they can help themselves and take responsibility for their wellbeing	Closely monitor the impact of the adult social care newly commissioned services ensuring that expected outcomes are being met.		Strategic Commissioning	Ongoing	Monitor early intervention and prevention services to ensure that expected outcomes are being met
Enable people to access information, advice, early help and prevention so that they can help themselves and take responsibility for their wellbeing	Launch a second year opportunity for the third sector and community groups to gain seed-funding to establish sustainable prevention and early help work (through the 'Innovation Fund')		Strategic Commissioning	Completed	Enable more third sector and community groups to gain seed-funding to establish sustainable prevention and early help work (through the 'Innovation Fund')
Enable people to access information, advice, early help and prevention so that they can help themselves and take responsibility for their wellbeing	Pilot an innovative approach to promoting universal access to assistive technology and aids to living (equipment).		Strategic Commissioning	31 March 2015	Implementation of universal assistive technology and aids to living pilot
Enable people to access information, advice, early help and prevention so that they can help themselves and take responsibility for their wellbeing	Commission jointly with the Head of Communities and the Director Public Health to ensure all potential resources are contributing effectively to prevention and early intervention.	Communities Public Health	Strategic Commissioning	Ongoing	Support the development of Community Hubs
Enable people to access information, advice, early help and prevention so that they can help themselves and take responsibility for their wellbeing.	Commission jointly with health to ensure all potential resources for prevention and early help are identified, maximised and increased over time.	CCGs	Strategic Commissioning	31 March 2015	Jointly review CCG funding of Early Intervention and Prevention services

Theme **Domiciliary Care Services**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live at home and as independently as possible	Create a new quality assurance service to monitor all domiciliary care.		Strategic Commissioning	1 Oct 2014 – 31 March 2015	New Quality Assurance function established
Enable people to live at home and as independently as possible	Review the use of this market to identify any further developments needed.		Strategic Commissioning	1 Oct 2014 – 31 March 2015	Review of domiciliary care market
Enable people to live at home and as independently as possible	Prepare for the procurement of a new framework for providers of this care to widen the choice of supply and provide for developments of the range of support.		Strategic Commissioning	31 March 2015	New domiciliary care market framework
Enable people to live at home and as independently as possible	Promote personalised care including flexibility, choice and control for customers.		Strategic Commissioning	31 March 2015	New domiciliary care market framework
Enable people to live at home and as independently as possible	Procure a Rapid Response service in conjunction with Health to assist with Winter Pressures.	CCGs	Strategic Commissioning	31 March 2015	Establish a new Rapid Response Service

Theme**Daytime Activities**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to fully contribute to and be supported in strong and supportive communities	Map and review the current opportunities in the community for daytime activities.		Strategic Commissioning	31 March 2015	Map and review of daytime activities
Enable people to fully contribute to and be supported in strong and supportive communities	Publish a Resource Directory of opportunities to increase choice.		Strategic Commissioning	31 March 2015	New resource directory
Enable people to fully contribute to and be supported in strong and supportive communities	Stimulate informal support, working with the Council's Head of Communities and other partners	Communities CCGs Public Health Housing Childrens Services Education	Strategic Commissioning	Ongoing	Support the development of Community Hubs

Theme **Community Based Reablement**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live at home and as independently as possible	A pilot dementia reablement approach will be trialled	CCGs	Strategic Commissioning	31 March 2015	Implementation of dementia reablement pilot
Enable people to live at home and as independently as possible	Potential new stroke rehabilitation approach will be considered with health partners	CCGs	Strategic Commissioning	31 March 2015	Joint review of future models for stroke rehabilitation
Enable people to live at home and as independently as possible	Existing support will be targeted and managed to ensure those who can most benefit receive the service they need	CCGs	Strategic Commissioning	Complete	Review of existing community based reablement service
Enable people to live at home and as independently as possible	An interim review of reablement will commence and begin to consider the future models including Intermediate care (health)	CCGs	Strategic Commissioning	31 March 2015	Review of future models for a community based reablement

Theme **Supported Accommodation**

Outcome	Action	Joint Commissioning	Lead	Timescales	How will success be measured?
Enable people to live at home and as independently as possible	With CEC housing colleagues consider the feedback of customers and carers to the Vulnerable People Housing Strategy to inform future planning.	Housing	Housing	Ongoing	Contribute to the implementation of the Vulnerable People Housing Strategy
Enable people to live at home and as independently as possible	Ensure through the Learning Disability Lifecourse commissioning review that innovative ideas for the future are developed to offer a range of choices for living in the community, including Shared Lives adult placements with families.	CCGs Childrens	Strategic Commissioning	Ongoing	Ensure that supported accommodation is considered as part of the Learning Disability Lifecourse commissioning review
Enable people to live at home and as independently as possible	Ensure sustainability of accommodation for vulnerable groups as a key preventative measure.	Housing	Housing	Ongoing	Contribute to the implementation of the Vulnerable People Housing Strategy

Theme **Assistive Technology**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live at home and as independently as possible	Pilot an innovative approach to raising awareness and access to assistive technology and equipment in the wider population to enable self-help and self management for prevention and early help.		Strategic Commissioning	31 March 2015	Implement Assistive Technology and equipment pilot
Enable people to live at home and as independently as possible	Pilot the use of assistive technologies for people with learning disabilities to increase independence.	CCGs Housing	Strategic Commissioning	31 March 2015	Implement Assistive Technology and equipment pilot
Enable people to live at home and as independently as possible	Focus on increasing use of assistive technology as part of new and future contractual arrangements.		Strategic Commissioning	31 March 2015	Include a contractual requirement to use assistive technology in all new and future contractual arrangements

Theme **Long Term Residential and Nursing Care**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live well and for longer	Create a new quality assurance service to monitor all regulated care provision within residential and nursing home settings.		Strategic Commissioning	1 Oct 2014 – 31 March 2015	New Quality Assurance function established
Enable people to live well and for longer	Reduce the admissions to residential services.		Individual Commissioning	31 March 2015	Reduced admissions to residential services
Enable people to live well and for longer	Evaluate the use of this market during 2013/14 to identify any developments needed, particularly in nursing home provision.		Strategic Commissioning	31 March 2015	Review of residential and nursing care market
Enable people to live well and for longer	Consider the potential impact on this market of a need to develop 7 day care responses across the health and social care system.		Strategic Commissioning	31 March 2015	Review of residential and nursing care market to include the potential impact of a need to develop 7 day care responses

Theme **Assessment and Care Management**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live well and for longer	Options for the assessment and care management arrangements will be developed that ensure appropriate customer responses.		Individual Commissioning	31 March 2015	Implementation of new assessment and care management arrangements

Theme **Frail Older People**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live at home and as independently as possible	Develop service specifications and commissioning with health to enable changes to the system to begin the necessary changes. Changes are required that can lead to the release and re-direction of current investments to increase effective support around and 7 day working in future. (See Actions 13 and 30)	CCGs	Strategic Commissioning	31 March 2015	Development of joint plans to introduce 7 day working

Theme **Older People With Dementia**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live at home and as independently as possible	Update and publish a new local Dementia Strategy together with our health partners.	CCGs	Strategic Commissioning	31 March 2015	New joint Dementia Strategy
Enable people to fully contribute to and be supported in strong and supportive communities	Cheshire East to become a member of the Dementia Alliance – with the aim of making Cheshire East dementia friendly.		Strategic Commissioning	Complete	Cheshire East to become a member of the Dementia Alliance
Enable people to live at home and as independently as possible	Pilot a dementia reablement approach to seek ways to mitigate against the impact of dementia. (See Action 17)		Strategic Commissioning	31 March 2015	Pilot Dementia reablement
Enable carers of people to live well and be supported to fulfil their caring role	Commission respite support to enable carers to have regular breaks from their caring role.		Strategic Commissioning	Ongoing	Commission respite support for older people with dementia

Theme **Adults with Learning Disabilities**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live at home and as independently as possible	Carry out a commissioning review of support for people with a Learning Disability.	CCGs	Strategic Commissioning	Ongoing	Complete a commissioning review of support for people with a Learning Disability
Enable people to live well and for longer	A joint commissioning plan for challenging behaviour will be developed between social care and health.	CCGs	Strategic Commissioning	Ongoing	Develop a joint commissioning plan for challenging behaviour
Enable people to fully contribute to and be supported in strong and supportive communities	Map the current opportunities in the community activities		Strategic Commissioning	31 March 2015	Map community activities
Enable people to fully contribute to and be supported in strong and supportive communities	Publish a Resource Directory of opportunities to increase choice		Strategic Commissioning	31 March 2015	Development of a resource directory

Theme **Mental Health (Not Dementia)**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to fully contribute to and be supported in strong and supportive communities	Work with health and public health to better meet the needs of those with mental health issues, in particular to focus upon improving the physical health of people with serious mental illness. (Health and Well-being Strategy)	CCGs Public Health	Strategic Commissioning	Ongoing	Contribute to the delivery of the Health and Well-being Strategy
Enable people to fully contribute to and be supported in strong and supportive communities	Map the current opportunities in the community for activities		Strategic Commissioning	31 March 2015	Map community activities
Enable people to fully contribute to and be supported in strong and supportive communities	Publish a Resource Directory of opportunities to increase choice		Strategic Commissioning	31 March 2015	Development of a resource directory
Enable people to fully contribute to and be supported in strong and supportive communities	Stimulate informal support, working with the Council's Head of Communities and other partners. (See Actions 15 & 41)	Communities CCGs Public Health Housing Childrens Services Education	Strategic Commissioning	Ongoing	Support the development of Community Hubs

Theme **Physical and Sensory Disabilities**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable people to live at home and as independently as possible	Pilot/experiment with innovative outreach to better understand how we can enable people to self-help using assistive technologies and equipment.	CCGs	Strategic Commissioning	31 March 2015	Implement Assistive Technology and equipment pilot
Enable people to live at home and as independently as possible	Potential new stroke rehabilitation approach will be considered with health partners.	CCGs	Strategic Commissioning	31 March 2015	Joint review of future models for stroke rehabilitation
Enable people to live at home and as independently as possible	Work with housing to ensure that housing and complementary support is coherent.	Housing	Housing	Ongoing	Contribute to the implementation of the Vulnerable People Housing Strategy

Theme **Carers**

Outcome	Action	Joint Commissioning	Lead Responsibility	Timescales	How will success be measured?
Enable carers of people to live well and be supported to fulfil their caring role	Increase the range of respite choices available.		Strategic Commissioning	31 March 2015	Commission respite support
Enable carers of people to live well and be supported to fulfil their caring role	Review carers assessments and support to develop a service model to improve outcomes.		Individual Commissioning	31 March 2015	Implementation of new carers assessment process
Enable carers of people to live well and be supported to fulfil their caring role	Update and publish a new Strategy for Carers in conjunction with health partners.	CCGs	Strategic Commissioning	31 March 2015	Publish a new joint strategy for Carers